

MKT Alerts Library

For Visual AccountMate SQL



Business Alerts can monitor the pulse of your business to keep you and your employees informed of important business conditions via email, pager, and PDA or cell device. Choose from the library of Alerts for VAM that can be quickly edited to meet your specific requirements. Or easily create new Alerts using the wizard interface.

Business Alerts ensures your customers and vendors stay informed about changing business conditions. This is particularly useful for past due alerts, shipping notices, low inventory alerts and much more. With WorkWise you can:

- **Improve customer service**
- **Identify problems**
- **Improve productivity**
- **Initiate collaboration**
- **Increase operational agility**
- **Share knowledge**
- **Work smarter**

The following Library of Alerts delivers "out-of-the-box" functionality and rapid return on investment. The Alerts also provide a template for easily creating new Alerts. Almost all aspects of these Alerts are controllable through a centrally managed global settings screen ensuring a quick installation and setup.

Alerts that send PDF Documents in the email

- Invoice Past Due (Email) with PDF copy of the AR Invoice
- Invoice Past Due (Fax) with PDF copy of the AR Invoice
- Approved Sales Order Notification with PDF copy of the Sales Order
- AR Statements (Email) with PDF copy of the AR Statement
- AR Shipment Notification with PDF copy of the AR Invoice

Alerts to employees and customers – no PDF document is attached

- Invoice Past Due (Mail): Sends an email containing general information about the invoice that is past due so that the user can print the invoice through VAM and then mail it to the customer.
- Sales Order Rescheduled: Sends an email containing general information about the sales order that has had one or more line items with request date changes.
- Sales Orders Past Due: Sends an email containing general information about the sales order that has line items that have not been fully shipped and are now past the request date.
- Sales Quote Past Due: Sends an email containing general information about the sales quote that is now (X) days past the order date
- Sales Quote Expired: Sends an email containing general information about the sales quote that is now (X) days past the order date.

The library of Alerts listed above contains the following components:

- An exported copy of each of the above tasks
- All Visual Basic scripts required to generate the PDF documents
- All Global Variable calculations
- All Custom Scripts and functions used by the email documents.
- Utilizes your current Visual AccountMate Crystal Report Invoice, Statement, and Sales Order documents.

The PDF Alerts require that Crystal Reports 8.5 and the Visual AccountMate runtime files be installed on the computer system running WorkWise.

The following Visual AccountMate versions are supported by the Alerts:

- Visual AccountMate SQL Version 5.X
- Visual AccountMate SQL Version 6.0 Builds MS601a through MS603a
- Visual AccountMate SQL Version 6.5 Builds MS604a through MS605a

The Alerts are designed for the WorkWise Business Alerts Server (BAS) and Data Agent Server (DAS) products. Some features of the Alerts will not be available if they are used on the Business Alerts Server version.

For more information, call 916-786-8801

Or email sales@mktsoftware.com